



Alzheimer's Association Safe Return® How Safe Return works

Alzheimer's Association Safe Return® is a nationwide identification, support and enrollment program that provides assistance when a person with Alzheimer's or a related dementia wanders and becomes lost locally or far from home.

Assistance is available 24 hours a day, 365 days a year. If an enrollee is missing, one call immediately activates a community support network to help reunite the lost person with his or her caregiver.

Safe Return faxes the enrolled person's information and photo (if provided) to local law enforcement. When the person is found, a citizen or law official calls the 800-number on the identification products and Safe Return notifies listed contacts. The nearest Alzheimer's Association office provides information and support during the search and rescue efforts.

Safe Return ID products

With a \$40 enrollment in Safe Return, you receive the following products:

Engraved identification bracelet or necklace and iron-on clothing labels.

"Five steps to a Safe Return" magnet, key chain, lapel pin, telephone stickers and wallet cards.

For an additional \$5, you'll receive caregiver jewelry. In an emergency, it alerts others that you provide care for a person with dementia.

Enroll in Safe Return

Enrolling a person with dementia in Safe Return is easy.

A caregiver fills out a simple form, supplies a photograph (if available), chooses the type of identification product that the enrollee will wear and/or carry, and pays a \$40 enrollment fee.

Check with your local Alzheimer's Association to find out if scholarships are available in your area to cover the cost of enrollment.

Ways you can enroll:

1) Phone: Enroll by phone using a credit card. Call 1.888.572.8566 between 7 a.m. -11:30 p.m. (CST). Representatives are available Monday through Friday.

2) Mail: To enroll by mail, simply print out and complete the enrollment form and send payment and enrollee photo to: P .O. Box A3687, Chicago, IL 60690-3687. You may also phone 1.888.572.8566 to have an enrollment form mailed to you.

When enrolling by phone, you will be asked to provide the following information:

Enrollees' name and contact information

Enrollee's identifying characteristics (height, weight, eye color, distinguishing marks and characteristics, etc.)

Enrollee's exact wrist measurement in inches (required when ordering a bracelet)

Up to three contact names, addresses and phone numbers (more can be added, if necessary)

Local law enforcement phone number

Credit card number and expiration date

Safe Return enrollment form in other languages

There are 2 forms on our website that you can download and fill out. One is in English and one is in Spanish. They are located under PDF's in the Alzheimer's Section of the site.

More information

For more information about wandering and Safe Return, see the resources below or contact your local Alzheimer's Association.

[Safe Return fact sheet \(PDF\)](#)

[About Wandering Behavior - Preparing for and Preventing it \(PDF\)](#)

[Wandering: Who's at Risk? \(PDF\)](#)

[Tips to Encourage use of Safe Return IDs \(PDF\)](#)

[Guide for Law Enforcement \(PDF\)](#)